Text Messaging for Patrons

In case you missed it: as of October 1st the Mid-Hudson Library System’s new text messaging service for patrons is live! This service is available to all patrons with a MHLS card, but everyone is required to opt in from their library account. This information should not be entered by library staff, but by the patrons themselves, through their Encore account.

Patrons simply log into their account in Encore:

Click on Edit Account:
Then enter a mobile number in the pop-up window that appears, check the “Opt In” button, and hit Submit!

Once signed up for this service, patrons will start receiving text messages to inform them about Hold Pickup, Overdue, Auto Renew & Courtesy notices. These texts supplement email/phone messages, they do not replace them.

Read more about this new service and what you need to know about it [here](#), at MHLS’ Knowledge Base.