Looking for information on publishers for a patron who wants to write a book? Need to help a patron find literary agents?

"Preditors and Editors" is THE place to go. This long-running site will tell them who's legitimate and who's not, which companies to trust and which to avoid:

http://pred-ed.com/

Some other resources for writers are the Literary Market Place, and the Writer’s Market

In the OPAC use the subject heading:  Authorship -- Handbooks, manuals, etc. and/or browse your library's shelves at dewey numbers: 070.5 or 808.02 (and vicinity)